



## NOVEMBER 4-5 2017, AMSTERDAM THE NETHERLANDS

### Terms and Conditions

#### Cancellation

Reservations can be cancelled free of charge up to 45 days before the start of the conference.

If you wish to cancel your registration, you should take into account the following:

You must in any case confirm your cancellation in writing by sending an E-mail to:

[info@pmuworldconference.com](mailto:info@pmuworldconference.com).

If a cancellation is received after the 45 days prior to the start of the conference, Permanent make-Up World Conference shall be entitled to charge 15% of the total price of the reservation.

If a cancellation is received within 30 days before the start of the conference, Permanent make-Up World conference shall be entitled to charge 35% of the total price of the reservation.

If a cancellation is received within 7 days before the start of the conference, Permanent make-Up World Conference shall be entitled to charge 100% of the total price of the reservation.

#### Refund

In case of cancellation of participation to the conference, Permanent make-Up World Conference will refund the amount with regard to the terms mentioned in section "Cancellation". If for any reason the conference will be cancelled by Permanent Make-Up World Conference, the participant will receive a full refund of the participation fee.

If payment is done by credit card, the refund will be transferred to the credit card account. If payment is done by bank transfer, the refund will be transferred to the bank account of the participant.

The refund will not include travel and staying costs.

#### Participation

Subscription to the Permanent Make-Up World Conference is personal and is not heritable without prior notice. If the participant is unable to attend the conference a colleague can take your place provided they have your registration details. If so, in any case please contact the organizers of the Permanent Make-up World Conference at phone +31 88 5155 825 or by email to [info@pmuworldconference.com](mailto:info@pmuworldconference.com).

#### Tickets

After payment you will receive a personalized entrance ticket on the e-mail address you signed up with. It is required to print the document and take it with you during the conference.

- The ticket shows your booking information. If the ticket contains incorrect information, please contact us as soon as possible / or maximum 45 days prior to the event.
- The ticket is only valid if printed on white A4 paper, without any adjustments in size. There is no other way allowed (electronic, PC screen, laptop or smart phone etc). A partially printed, unreadable, sloppy or damaged ticket will be refused irrevocably.
- The ticket is personal and can't be transferred to others without written notice (see topic Participation).
- Each ticket has a unique barcode which will be scanned for registration and allows one admission to the Conference.
- The purchaser is responsible for the use of the e-ticket. In the event of abuse applies that the person who used the ticket first will be admitted to the Conference.
- The Permanent Make Up World Conference disclaims any liability, loss or theft, in the event of abuse of the ticket.
- Go to [www.pmuworldconference.com](http://www.pmuworldconference.com) for all up to date details of the Conference

#### Privacy Policy

Permanent Make-Up World Conference takes a great deal of care in ensuring that information which is obtained about you is treated appropriately. We will not sell your personal information to any third parties.



We use the information that we collect about you to:

- Process your order expeditiously and efficiently.
- In order to enable the goods to be delivered to you we have to pass on your address to our third party couriers. If it is in our possession we will also pass on details of your telephone number in order to allow our couriers to contact you directly in the event of a query regarding delivery.
- Contact you regarding forthcoming offers by email only.

We will not telephone you unless the telephone call relates to a particular order that you have made. Credit card and debit card details are checked and verified by a third party and goods are only dispatched once authorization has been obtained. To ensure that your credit, debit or charge card is not being used without your consent, we will validate name, address and other personal information supplied by you during the order process against appropriate third party databases. By accepting these terms and conditions you consent to such checks being made. In performing these checks personal information provided by you may be disclosed to a registered Credit Reference Agency which may keep a record of that information. You can rest assured that this is done only to confirm your identity, that a credit check is not performed and that your credit rating will be unaffected. All information provided by you will be treated securely and strictly in accordance with the Data Protection Act 1998.

We may use information concerning you for payment recovery or to investigate any possible fraud in the event that credit or debit card payments have been used in a fraudulent manner. Please note that we may be required to disclose information concerning you if requested to do so by the police.

#### **Security Guarantee**

Permanent Make-Up World Conference is committed to protecting your security and makes every effort to ensure our transaction process is safe and that your personal information is secure. All information processed is encrypted and passed via a secure connection.

#### **Safety and security tips**

- If using a public computer or terminal, always log out and close the browser when you complete an online session.
- Keep your passwords private. Remember, anybody who knows your password may access your account.
- When creating a password, a combination of letters and numbers is best. Do not use dictionary words, your name, email address, or other personal information that can be easily obtained. It is also recommended that you frequently change your password.
- Avoid using the same password for multiple online accounts